

AUGUST 1, 2023



## BRANCH LOCATION CLOSURE

A Letter to Our Valued Members,

We are sorry to announce that the MCU Hospital Branch will be permanently closing on Friday, September 22, 2023.

Due to rising operational costs, staffing difficulties, and decreasing activity at the hospital branch, the decision to close that location was made. We apologize for any inconvenience and hope that all of our members will continue to use our services at our East Brainerd location, our website, and our Mobile App.

To ensure convenience for our members, we recommend members who have only a savings account open a checking account with a debit card to have easy access to their money 24 hours a day, 7 days a week.

Please know that this decision was not made lightly, and we will do everything we can to meet the needs of our members. We sincerely thank you for your membership and welcome the opportunity to assist our members with savings, checking, loans, credit cards, mortgages, and much, much more!

Thank You!

Memorial Credit Union Board of Directors, Staff, and Committees

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6800 Longview Road  
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Monday - Friday

8:30 a.m. to 4 p.m.

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### Board of Directors

- Terry Taggert, Chairman
- Greg Boots, Vice-Chair
- David Diercks, Secretary
- Kathryn Davis, Treasurer
- Karen Sloan
- Ben Young
- Shaun Pope

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### Staff

- Jennifer Ferris, CEO
- Buffy Davis, COO
- Kena Davis, Loan Officer
- Sonja Moore, MSR

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### Supervisory Committee

- Shaun Pope, Chairman
- Tami Castelow
- Pam Raney

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## MORTGAGE LOANS NOW AVAILABLE

We now offer mortgage loans to our members!

Looking to purchase or refinance your current mortgage? We have FHA, VA, Conventional and USDA loans. Give us a call at 423-855-1770 for details on how you can apply.

## SERVICES YOU CAN GROW WITH

Memorial Credit Union has an array of services that we offer to meet member's financial needs and provide convenience to your everyday life.

Services include:

- Savings, Checking, & Club Accounts
- Certificate of Deposit
- Mortgage Loans
- New & Used Auto Loans
- Visa Credit Cards
- Recreational Loans
- Personal Loans
- Online Banking & Bill Pay
- Mobile Phone App



## A Message from the CEO

Thank you to our members for your continued support and patience with us as we undertake organizational changes. Closing our hospital branch was not an easy decision for our Board of Directors but it was the correct decision to ensure the continued health of our credit union for our members. We will strive to provide valuable services, low rates, and helpful customer service to our MCU family. Please remember that we are here to meet your needs and welcome the opportunity to do so.

Sincerely,  
*Jennifer Ferris*